

COVID-19

Dear Valued PSG Customer:

We felt moved to reach out to you during this challenging and evolving time. Executive Leadership has been closely monitoring the COVID- 19 conditions to prepare and implement necessary changes and ensure our employees' and customers' safety. We believe the health and safety of each individual is paramount. At this time, based on guidance from the World Health Organization, Center for Disease Control and respective governments, PSG has implemented additional safety and hygiene protocols as well as business continuity measures to ensure the safest work environments, consistent manufacturing and service levels. All non-operational employees have been or are in the process of transitioning to remote working until further notice. All operational employees will be monitored daily and provided with clean and distanced work environments. These changes have been done with care and concern for the overall health and safety of all involved.

From our customers' perspective, it's business as usual as we strive to continue to support our customers through maintained inventory availability and on time shipping. We will continue to be a leading provider for your fall protection needs and be in regular communication. Our Sales Team has eliminated non-critical travel and visitation for the time being; but are vigilantly monitoring customer activity and are able to address any needs via phone, email or web-based video conferencing.

PSG is part of a number of communities who have been affected by COVID-19. We are extremely grateful to the healthcare professionals and first responders who are caring for the sick and thank them for their tireless efforts. For those impacted by this virus, our thoughts are with the ill, wishing you a quick and full recovery and with your families for strength and hope.

If you are seeking information on COVID-19 please refer to the informational resources below:

North American Resources:

[Prevention and treatment](#) — CDC

[Frequently asked questions and answers](#) — CDC

[Information for travel](#) — CDC

[Reduce your risk of coronavirus infection](#) — WHO

ADVANCING
FALL PROTECTION

607 East Sam Houston Parkway South,
Suite 800, Pasadena,
TX 77503
USA



European Resources:

[Coronavirus condition overview - United Kingdom](#) — NHS.UK

[Coronavirus advisory information](#) — GOV.UK

[Coronavirus disease advice for the public](#) — WHO

[Coronavirus Q&A](#) — WHO

[Coronavirus overview](#) — WHO

US Training Offer:

Our Training Team wants to ensure that your employees are taking advantage of unplanned downtime with our online training modules, please use code: "StaySafe20" when registering for 50% off classes through the end of April 2020. <https://www.guardianfall.com/fall-protection-training/online-training-courses>

We will continue to monitor the events and communicate any necessary business changes. Please continue to reach us through Customer Service: North America - 800.466.6385 or customerservice@puresafetygroup.com; Europe - sheerness.enquiries@puresafetygroup.com or through your usual Sales Team member.

Warm Regards,
Joe Piccione
CEO

ADVANCING
FALL PROTECTION

607 East Sam Houston Parkway South,
Suite 800, Pasadena,
TX 77503
USA

